

Mallee Track Health and Community Service		
Title:	Quality Objectives	
Manual:	Organisational QMS Manual – Management Commitment	
Scope:	All Interested Parties	
Responsible Position:	Chief Executive Officer	
1.	OBJECTIVES OF THE BOARD OF DIRECTORS <ul style="list-style-type: none"> To function as an incorporated legal entity responsible for MTHCS funds. To interpret and implement government policy within the organisation and for safeguarding the interests of MTHCS. To determine major and significant strategic policy directions for MTHCS. To ensure that governance always remains within the legislative requirements of the Acts under which the organisation operates, the MTHCS By-laws and the objectives of the MPS Program. To establish and maintain a stewardship process with the Chief Executive Officer or other delegates. 	
2.	OBJECTIVES OF THE DIRECTORATE <ul style="list-style-type: none"> To continually improve processes needed for the Quality Management System across MTHCS. To utilise resources between programs and service areas in response to identified community need, with the aim of maximising health gains in the most cost effective way. To maximise revenue, minimise costs and maintain MPS funding. To maximise community benefit through partnerships with other service providers. To match physical resource acquisition and maintenance to service goals. To develop a workforce that is equipped to achieve the mission and objectives of the organisation. To develop policies for the administration of services provided by MTHCS. To facilitate consumer access to the MTHCS website www.mthcs.com.au. 	
3.	OBJECTIVES RELATED TO STAFF <ul style="list-style-type: none"> To develop, and provide orientation to MTHCS staff, on quality management and their responsibilities. To maintain Position Descriptions to reflect the principles of MTHCS Quality Management System. To develop, implement, maintain and review a staff development system to meet the future needs of MTHCS staff. 	
4.	OBJECTIVES RELATED TO COMMUNITY <ul style="list-style-type: none"> Improvement in the quality of care of health, aged care and community based services available in the Mallee Track communities. Provision of health, aged care and community based services in the most cost-effective manner. Enhanced targeting of health, aged care and community based services to address identified community and individual service needs. Improved coordination of health, aged care and community based services both locally and on a regional basis. 	
Forms & Records:	Service Plans Strategic Plan	

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Title:	Quality Objectives
	Directorate Annual Work Plans Personnel Files Orientation Records Staff Development Records Management Action Plans / Quality Improvement Action Plans
Related MTHCS Policy / Procedure:	Quality Policy
References:	ISO 9001:2015 Quality Management Systems - requirements Aged Care Quality Standards National Safety and Quality Health Service Standards, V2 Victorian Early Years Learning and Development Framework DVA Guidelines Victorian Public Hospital and Mental Health Services Policy and Funding Guidelines Health Legal Legislative Compliance Neighbourhood House Practice Guide 2012 Victorian Public Sector Commission, Public Sector Values
Legislation:	Occupational Health and Safety Act 2004 Public Administration Act 2004
Standards:	ISO 9001:2015 – 4.2.1, 4.2.2 National Safety and Quality Health Service Standards V2 – 1.8, 1.9 Aged Care Quality Standards – 8.2, 8.3 Early Years Frameworks – National Quality Area 1 & 7, State Practice Outcomes 1 - 5